Graduate Academy Grad^{TUBS} 2/2020

Management and Communication in Intercultural Work Environments

Learn more about interacting with and leading people from other cultures. Building on the international experience in the seminar group, we will explore how to have more communication success in an intercultural context. This includes: how to build strong relationships, how to deal with differences, as well as how to manage conflict and misunderstandings. The course will familiarise you with the basics of intercultural learning and enable you to facilitate and lead international projects and teams.

Starting with studies of international similarities and differences, we will practice direct contact with people, who are different in their cultural experience and identify our own cultural preferences and how they may differ from people in other parts of the world. Practice moving between cultures to recognize challenges and develop coping skills.

This seminar will be active, hands on and practical. Bring your experience and your questions about working across cultures and we will find solutions together.

Topics

- Share what you have learned about your own and others' cultures
- Develop awareness of your own cultural influences
- Learn from current research about culture
- Practice interacting with people across cultures
- Have fun sharing what your experience has taught you, while you learn from others' experience
- Learn intercultural communication for meetings, presentations and employee discussions
- Develop skills to work across cultures and internationally

This course will be held in English.